

# Return & Refund Policy

Thanks for your order at [World Humanitarian Forum 2019](#).

If you are not entirely satisfied with your purchase, we're here to help.

## Refunds

You have **3** days to cancel your tickets from the date you received it.

To be eligible for a return, you must hold the same credit card used on the date that the order has been placed.

Once we receive your refund order, we will immediately notify you on the status.

If your return is approved, we will initiate a refund to your credit card.

You will receive the credit within 30 calendar days, depending on your card issuer's policies.

## Contact Us

If you have any questions on how to return your item to us, contact us.