



Headline Sponsor

QCS

Quality
Compliance
Systems



care roadshows

BIRMINGHAM

VILLA PARK STADIUM

2 JULY 2019

EVENT GUIDE

Let's **transform**
care together

www.careroadshows.co.uk

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When & Where
 Villa Park Stadium, Trinity Suite, Villa Park, Trinity Road, Birmingham, B6 6HE
 Tuesday 2nd July 2019, 9:30am - 3:00pm

Canvassing

The organisers reserve the right to remove anybody found distributing leaflets of any kind or unauthorised sales material at the show.

Disabled Facilities

Disabled car parking can be found in the main car park at the front of reception. Inside the stadium, there are lifts to access all levels and wheelchair accessible toilets are available.

Exhibiting & Sponsorship Opportunities

For more information about participating at future Care Roadshows, please visit the organiser's desk or contact the sales team on 01425 838393 or info@careroadshows.co.uk

First Aid

Please visit the organiser's desk if you require medical assistance.

Lost Property

Lost property should be handed into a representative at the organiser's desk.

Photography & Videography

We would like to remind visitors that by registering for Care Roadshows you agree to allow any photographs and videos taken by the official event photographer and videographer at the show, of yourself or persons in your care, to be used in publicity materials by Broadway Events.

Seminar & Workshop Access

All seminars and workshops are free to attend. We would ask that you take your seats in advance as they start promptly.

Transport

The stadium can be accessed by public transport. For full transport details to Villa Park Stadium, please visit www.avfc.co.uk

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Organised by:

Broadway Events Limited
 Unit 3, 3 Crow Arch Lane,
 Ringwood, Hampshire, BH24 1PB.

t: 01425 838393 e: info@broadwayevents.co.uk



Exhibitor List

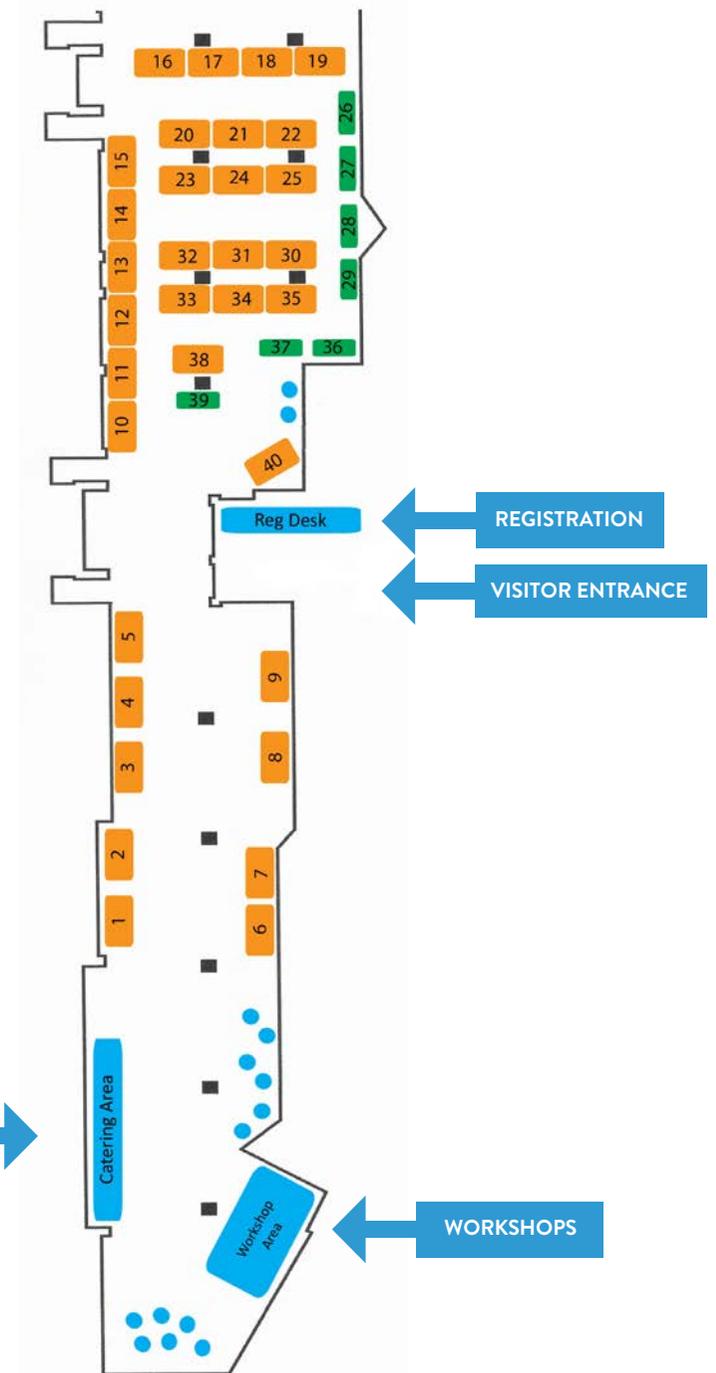
#careroadshows

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SEMINARS

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CATERING



Welcome to Care Roadshow Birmingham



Care Roadshows, the leading event tailored to the care sector, are delighted to return to Villa Park Stadium. This year's event promises to provide visitors with practical advice and information to assist in the running of their care business, with CPD seminars brought to you by experts from across the sector.

This event aims to improve the lives of older people, bringing together visitors with leading suppliers to help care providers achieve outstanding levels of care time and time again. Tailored for the care sector, our educational and informative seminars are led by recognised associations who endeavour to keep you up to date with the latest regulations and trends.

This year, we welcome speakers to the stage from the Care Quality Commission, STORM Consultancy and Runwood Homes Senior Living. Our headline sponsors, Quality Compliance Systems will also be in attendance to offer advice both on their stand and during their seminar. Creative Minds will also be conducting two interactive workshops throughout the day, so be sure to get involved. More details about the seminars and workshops taking place can be found on pages 8 – 9.

On the show floor, top industry exhibitors will be showcasing a range of the latest products, services and technologies, including interior design, training, activities, nutrition and much more, so be sure to pop by and say hello to each one.

Don't forget to stay around until 2:30pm for your chance to **WIN £100 in our cash prize draw!**

Thank you for attending the show today, and we hope you have a great day out.

Emma Barrett
Event Director



Meet Our Headline Sponsors



Welcome to the 2019 programme of Care Roadshows. Quality Compliance Systems (QCS) is excited to be sponsoring these Care Roadshows for another year. These are fantastic events for Care Providers, and we are very proud to be involved.

The work that you do in providing care and support is vitally important, and your passion for providing outstanding care inspires us to find new ways to support you in doing just that.

There have been many changes over the last 9 years at QCS and this year we are looking forward to sharing some exciting new developments. Our aim though, remains the same; to make sure that you have the tools to shape and influence your culture and business, with clear and comprehensive evidenced-based policies and procedures that enable you to set the boundaries for all your activities.

Our large team of subject knowledge specialists are constantly reviewing and updating all our documents. With their knowledge and networks, they consider how emerging trends and developments might potentially affect current policy and practice, and how it will impact on your business. We want to make sure that you are set up for success, whether it is preparing for an inspection or in your strive for continuous improvement, and crucially, delivering positive outcomes for people using your services.

If you're not familiar with us, or if you're already a customer of QCS, please visit our stand and talk to our friendly team. We'll be happy to provide you with more information; arrange a no obligation free trial and you might even walk away with a free gift!

We look forward to catching up with you.
Thank you

Mat Whittingham
Chief Executive





SEMINAR PROGRAMME

THE CPD SEMINARS ARE LOCATED IN THE MCGREGORS SUITE



10.30am - 11.00am

Human Rights and Wrongs

Ed Watkinson, Director of Care Quality, Quality Compliance Systems Ltd
In this talk Ed will explore the thinking behind the Human Rights agenda. He will look at how the CQC have adapted the principles and integrated them into inspections to help develop a wider, more holistic, view of the service. In addition, he will share practical ideas to help you embed equality, respect and dignity into all aspects of the service which will put you in stronger position when managing your relationship with the regulator.

11.30am - 12.00pm

Dementia, and ways to improve wellbeing through a person centred approach

Paul Gaskell – RMN, Director of Wellbeing & Dementia Services, Runwood Homes Senior Living

Can people live well with dementia? This session explores the value of seeing the person before the dementia, and discusses ways to improve quality of life as a result. Dignity relates to living a life full of choice, control and being as independent as possible. It is also about being enabled to be yourself – through a person-first approach. We will look at many practical ways to achieve this.

12.45pm - 1.15pm

5 Steps to CQC Outstanding

Jonathan Cunningham, Director & Registered Manager, STORM Consultancy

Jonathan Cunningham is the proud Owner of Rosebank Care Home, graded Outstanding in December 2016. Jonathan and his team achieved this by following a 5-stage plan delivered over 18 months. In addition, Jonathan is the registered Care Manager of Birkdale Park Nursing Home. Recently having successfully brought the home from 'Requires Improvement' to 'Good'. Jonathan is a passionate and inspirational speaker who will leave you with a very memorable experience.

2.00pm - 2.30pm

The State of Adult Social Care & Future Provision & Regulation

Jon Ibbitson, Inspection Manager, and Emma Palmer, Inspector, CQC

We will present information from the most recent State of Care report published in October 2018, and will give an overview of its findings. We will move on to talk about the future of adult social care provision, in particular the use of technology, and what this means for regulation. There will also be a brief Q & A session at the end.




WORKSHOP PROGRAMME

THE INTERACTIVE WORKSHOPS ARE LOCATED OPPOSITE THE CATERING AREA



10.00am - 10.20am

Soft Pastel and Watercolour Fine Art

Lily Grob and Laura Novak, Creative Minds Artists

A choice of images will be available to inspire a beautiful piece of art using soft pastels.

1.30pm - 1.50pm

Bleeding Tissue Paper and Stencil Art

Lily Grob and Laura Novak, Creative Minds Artists

A gorgeous background will be created using bleeding tissue paper. An image will be stencilled on top using acrylic paint.





Make sure you stay for the **£100 cash prize draw** at 2.30pm!

All visitors are automatically entered

**WIN
£100
IN OUR
FREE
PRIZE DRAW**

Exhibitor Profiles

HEADLINE SPONSOR

Quality Compliance Systems (QCS) - 10 Quality Compliance Systems

Oxford Road, Uxbridge, UB8 1HR
t: 03334 053 333
e: info@qcs.co.uk
w: www.qcs.co.uk

QCS is the leading compliance management system for the care sector. Delivering the most comprehensive set of customised policies, procedures and compliance toolkits in line with regulatory requirements and best practice guidelines, digitally, 24/7, via the online system and QCS App, to over 53,000 users. Sign up for our free trial at www.qcs.co.uk

Arjo UK Ltd - 32

Houghton Hall Business Park, Houghton Regis, Beds, LU5 5XF
t: 01582413104
e: kim.buttress@arjo.com
w: www.arjo.co.uk

Residents and patients in care homes, hospitals and other facilities have diverse backgrounds and needs. The ArjoHuntleigh Mobility Gallery makes it possible to discuss choices in care and rehabilitation in a realistic way. Visit ArjoHuntleigh to find out how our products and services can help you achieve positive outcomes.

Abylss Systems Ltd - 8

Ladyfield House, Station Road, Wilmslow, Cheshire, SK9 1BU
t: 01625 535 685
e: sales@ablyss.co.uk
w: www.ablyss.co.uk

Abylss Systems provide specialist software to the residential care sector. Our software, The Abylss Care Management System (CMS), offers a range of cost-effective products designed to give the end user complete flexibility to help achieve compliance and to help evidence the care provided.

Aura Graphics - 13

1 Old Tramway, Stoke-on-Trent, ST4 3PX
t: 0845 0525 241
e: info@auragraphics.com
w: www.auragraphics.com

We will help you create comfortable, exciting spaces that best present your corporate image or communicate effectively with visitors using effective way-finding and signage. Our project management services will help you with design, function and cost, whilst ensuring the need for durability, health & safety and rapid rollout are met.

apetito - 1

Canal Road, Trowbridge, Wiltshire, BA14 8RJ
t: 01225 753 636
e: info@apetito.co.uk
w: www.apetito.co.uk/carehomes

apetito are dedicated experts in nutritious, sustainably sourced food for older people. We are passionate about sharing our expertise with our customers through genuine partnerships, to empower them to create an exceptional dining experience with great food that is shared and enjoyed.

Bio-Kult - 39

ADM Protexin (Bio-Kult), Lopen Head, Somerset, TA13 5JH
t: 01460 243 230
e: info@bio-kult.com
w: www.bio-kult.com

Bio-Kult is a range of live bacteria supplements including Bio-Kult Infantis (with omega-3 and vitamin D3) for infants and children, Bio-Kult Candéa for the intimate flora, Bio-Kult Pro-Cyan with cranberry extract for urinary tract support, Bio-Kult Advanced for digestive support and the latest product, Bio-Kult Migréa targeting the head.

Blueleaf - 23 

Charwood House, Oakhurst Business Park, Southwater, West Sussex, RH13 9RT
t: 03300 552 288
e: info@blueleafcare.com
w: www.blueleafcare.com

Blueleaf is much more than just a care home supplier, for many of our clients we are a trusted partner for enabling growth. We utilise our network of partners and in-house experts to provide solutions that remove blockages to growth, ultimately helping them achieve their long-term goals and vision.

Care Check - 26 

Suite 1, Basepoint Business Centre, Crab Apple Way, Vale Park, Evesham, WR11 1GP
t: 03337 778 575
e: info@carecheck.co.uk
w: www.carecheck.co.uk

Care Check is a leading umbrella body for the Disclosure and Barring Service and has been named one of the top 15 providers for criminal record checks in the UK.

We work with a plethora of industry sectors from independent care homes, schools and NHS trusts to construction companies and taxi firms.

Citation Ltd - 37 

Kings Court, Water Lane, Wilmslow, SK9 5AR
t: 0345 844 1111
e: care@citation.co.uk
w: www.citation.co.uk/care

Citation are Health & Safety, HR and Employment Law experts in the care sector, providing advice and support that's tailored to you. We can also help with Care Policy Templates, CQC Pro (our online tool designed to assist with regulatory requirements), Mock Inspections, Fire Risk Assessments and ISO certification.

eLearning For You - 12 

3rd Floor, County Gates House, 300 Poole Road, Poole, BH12 1AZ
t: 07867 845 315
e: ryan@elfy.training
w: www.elearningforyou.co.uk

At eLearning For You, we're dedicated to raising the quality of care in the UK through the delivery of engaging eLearning. With over 60 online care sector courses covering both mandatory and additional training, our eLearning provides staff with the skills they need to deliver high-quality care.

Bollington Insurance Brokers - 4 

Adlington Court, Adlington Park, Adlington, Nr Macclesfield, Cheshire, SK10 4NL
t: 07887 691 623
e: craig.howroyd@bollington.com
w: www.bollington.com

Bollington is an independent insurance broker with specialist knowledge of the care, charity and not-for-profit sectors. Through their relationships with quality insurers, Bollington's team of DBS-checked advisers and account managers work with their clients to deliver individually tailored insurance and risk management solutions for organisations of all sizes.

CareDocs - 40 

Unit 6, Apex Court, Almondsbury Business Park, Bristol, BS32 4JT
t: 0330 056 3333
e: salesenquiries@caredocs.co.uk
w: www.caredocs.co.uk

CareDocs is an innovative computer-based care management and planning solution, developed by care providers.

With thousands of systems throughout the UK, CareDocs is the market leader in care management and recording. With over 10 years' experience in supporting businesses, we can help you achieve highest standards of compliance and care delivery.

Courtney Thorne - 5 

C-T Centre, Elliott Road, Bournemouth, BH11 8JS
t: 0800 0687 419
e: info@c-t.co.uk
w: www.c-t.co.uk

Courtney Thorne is proud to be a leading innovator in the UK's wireless nurse call industry for 50 years. SMART high-quality UK manufactured technology coupled with class-leading support is trusted by well-known care homes and hospitals. The key features: SMART wearable technology, wireless accessories and remote reporting.

Essential Care Products - 19 

Riverside House, Riverside Drive, Barnstable, Devon, EX31 1LS
t: 01271 375393
e: sales@essentialcareproducts.co.uk
w: www.essentialcareproducts.co.uk

With an established pedigree in supporting the care industry, Essential Care Products have brought to the market an award winning moving and handling system, perfect for homes with high dependency residents. With both residents' dignity and staff welfare at the fore, the system not only saves time, but money too.

Broschdirect - 11 

South Fen Road, Bourne, Lincolnshire, PE10 0DN
t: 01733 230 230
e: sales@broshdirect.com
w: www.broschdirect.com

Brosch Direct are proud to be one of the UK's leading suppliers of Healthcare and Janitorial consumables and equipment for over 30 years. Boasting one of the most comprehensive glove ranges on the market and complementing this with several thousand own brand and brand leading products to ensure you have everything you need.

carehome.co.uk / homecare.co.uk - 22 

Unit 4, Station Yard, Station Road, Hungerford, RG17 0DY
t: 01488 684321
e: sam.cleere@tomorrows.co.uk
w: carehome.co.uk & homecare.co.uk

With 18,468 Care Homes, 16 million+ visits per year & 81,447 Care Home reviews on carehome.co.uk and 8,923 Providers, 1.8 million+ visits per year & 9,592 Home Care reviews – our sites are a hub for the care industry.

Biodose by Dosecare - 27 

464 Ranglet Road, Walton Summit, Preston, PR5 8AR
t: 03300 948 053
e: hello@dosecare.co.uk
w: www.biodose.co.uk

Biodose™ is the only monitored dosage system on the market to accommodate liquid and solid medication. We have independent pharmacies providing Biodose™ up and down the country, enabling us to select a provider that can design a medicines adherence service to suit any care setting.

Everon - 16 

The Panorama, Park Street, Ashford, Kent, TN24 8DF
t: 01233 225 530
e: info.uk@everon.net
w: www.everon.net

The Nordic specialist in wireless nurse call solutions for care. Our technology is cloud based and fully scalable with the user's needs at the centre and focussed on your business. We offer quick-installed and personalised solutions that enable people to continue living a quality life in both regular and residential care.

everyLIFE Technologies - 15


A1 First Floor, Cody Technology Park, Ively Road, Farnborough, Hampshire, GU14 0LX

t: 08006 893 068
e: sales@everylifetechnologies.com
w: www.everylifetechnologies.com

everyLIFE Technologies exists to improve quality of care and address the challenges of care management. The PASSsystem, created by everyLIFE Technologies is a digital care management platform that provides a single view of care records from enquiry, medication and task changes, to reviews, and automates the process of assessments.

Florence - 21


Florence at WeWork, Star Works, 8 Devonshire Square, London, EC2M 4PL

t: 020 3911 2555
e: managers@florence.co.uk
w: www.florence.co.uk

Florence is the online marketplace that connects care home operators directly to a pool of pre-vetted nurses and carers. By using Florence, care providers cut-out expensive recruitment agencies whilst maintaining a high standard of continuous care for their service users. Email us your requirements.

Hotel Art Group - 6


Herald Way, Binley, Coventry, CV3 2NY

t: 024 7623 3501
e: info@hotelartgroup.com
w: www.hotelartgroup.com

Offering a complete image sourcing, printing, framing and wall display solution for the Care Home industry. Hotel Art Group have been adorning the walls of Hotels and Care Homes for over 50 years. Improving environments to mentally stimulate and enhance the welfare of your customers.

Inenco - 29


Ribble House, Ballam Road, Lytham, Lancashire, FY8 4TS

t: 08451 463 626
e: richard.dawson@inenco.com
w: www.inenco.com

Inenco provide clients with a bespoke energy to suit their business' needs. We ensure energy contracts, negotiations and renewals are managed to keep costs competitive. We've built strong relationships with suppliers, enabling us to negotiate for you and get the most competitive energy rates, saving you time to focus on running your business.

Jelf Insurance Brokers - 38


3150 Century Way, Thorpe Park, Leeds, LS1 4HR

t: 07921 700 517
e: james.bright@jelf.com
w: www.jelf.com/for-business/care/

We offer specialist advice and guidance for the care sector to ensure your business is properly covered. We can help you insure your business to protect what matters most and those who matter most to you. With a range of experts in our care insurance team, we're here for you.

Medicare Systems - 7


Jade House, 87-89 Sterte Avenue West, Poole, BH15 2AL

t: 08008 495 123
e: info@medicareystems.co.uk
w: www.medicareystems.co.uk

Experts in wireless nurse call systems, Medicare Systems offers a professional service from initial consultation through to installation and after-sales support. Medicare's simple, durable and easy to use Nurse Call products are designed and manufactured in the UK, and are built to withstand all care home environments.

Midshire Business Systems - 24


Midshire House, Doranda Way, West Bromwich, B71 4LT

t: 07713 442 961
e: mitchel.costello@sharp.eu
w: www.midshire.co.uk

Midshire specialises in the supply of printers, photocopiers on managed print services, and business solutions including telecoms and full IT services.

Mister Uniform - 25


130 Aztec West, Park Avenue, Bristol, BS32 4UB

t: 0117 3252 199
e: david.pinnock@misteruniform.co.uk
w: www.misteruniform.co.uk

Mister Uniform are proud to be one of the UK's leading uniform suppliers to the professional care sector. Professional uniforms will enhance your teams' pride and give confidence to your clients and other stakeholders. Mister Uniform offers a "one stop solution" for all your uniform needs – from care wear to chef's wear we've got it covered.

Modulex - 14


4 Cygnet Drive, Swan Valley, Northampton, NN4 9BS

t: 01604 684 020
e: msuk@modulex.co.uk
w: www.modulex.co.uk

Founded in 1963 by the Lego Group, Modulex provides wayfinding and signage solutions for the care sector. We understand the challenges faced by residents who suffer from dementia, so we have produced highly accessible and beautifully designed signs specifically for the healthcare industry. Visit Modulex for more information.

My Learning Cloud - 9


116 Kingston Crescent, Portsmouth, Hants, PO2 8AL

t: 08000 886 109
e: enquiries@mylearningcloud.org.uk
w: www.mylearningcloud.org.uk

My Learning Cloud produce multi-device learning specifically for the Health and Social Care sector. We offer over 50 CPD certified elearning courses and an engaging and interactive Learning Environment. We became the first elearning provider in England to be endorsed by Skills for Care and helped write the endorsement framework.

OM Interactive Ltd - 33


1 Avebury Court, Mark Road, Hemel Hempstead, Herts, HP2 7TA

t: 01442 215 555
e: care@omi.uk
w: www.omi.uk

OM Interactive are pioneers in the development of motion-activated projections on floors, walls and tables for multi-sensory use. Our interactive Mobii table provides adults in care with meaningful person-centred activities that encourage movement, positive outlook, communication and social involvement with powerful visuals, games, quizzes, music and reminiscence content.

Opus Pharmacy Services - 28


Quatro House, Lyon Way, Frimley, Surrey, GU16 7ER

t: 03339 390 053
e: info@opuspharmserve.com
w: www.opuspharmserve.com

Opus Pharmacy Services are the experts in accredited medicines training for the care sector and schools. Through a team of experienced qualified pharmacist trainers, Opus has trained over 100,000 staff across the UK. Training is available via face to face sessions, E-Learning or self-study Learning Workbooks.

PillTime - 35 

Unit 9, St Andrew's Trading Estate, Third Way, Avonmouth, BS11 9YE
t: 08000 743 303
e: customerservices@pilltime.co.uk
w: www.pilltime.co.uk

PillTime is an NHS Pharmacy providing a free medication solution tailored to the person's individual needs. Using the latest technology, PillTime pre-sorts multiple medications into clearly labelled, dose-specific, easy to open pouches in time and date order. PillTime reduces the likelihood of mistakes, improves compliance and promotes health and well-being.

Saint-Gobain Ecophon - 34 

Old Brick Kiln, Monk Sherborne Road, Ramsdell, RG26 5PP
t: 01256 850977
e: info@ecophon.co.uk
w: www.ecophon.com/uk

Ecophon is part of the Saint-Gobain Group, the company is a global supplier of acoustic ceilings and wall panel systems that contribute to good room acoustics and support a healthy indoor environment, with a focus on offices, education, healthcare, retail and industrial manufacturing premises.

RemPods - 17 

Kemp House, 152-160 City Road, Stroud, London, EC1V 2NX
t: 0207 993 5308
e: mail@remPods.co.uk
w: www.remPods.co.uk

Visit us on stand 17 for more information.

The Living Circle - 20 

Goldstone Nurseries, 1 Goldstone Road, Hinstock, TF9 2NF
t: 01242 896 380
e: schriTurner@thelivingcircle.co.uk
w: www.thelivingcircle.co.uk

TLC is a solution-based company offering care homes and domiciliary agencies the opportunity to transform their business by implementing strategies & processes to reduce costs, increase profits and support growth. Whether you are just getting started, already established. Helping you to achieve your goals is our highest priority.

Renray Healthcare Ltd - 31 

Road 5, Winsford Industrial Estate, Winsford, Cheshire, CW7 3RB
t: 01606 593 456
e: info@renrayhealthcare.com
w: www.renrayhealthcare.com

Renray Healthcare has been producing high quality furniture for over 50 years and is one of the UK's largest and leading suppliers to the healthcare sector. We understand you are purchasing furniture that is fit for purpose, stylish and will continue to perform well into the future, which is why we design and build our furniture with you in mind.

Turun UK Ltd - 3 

Fulham Green, Bedford House, 69-79 Fulham High Street, London, SW6 3JW
t: 07795 457 501
e: ppereira@turun.co.uk
w: www.turun.co.uk

Our falls prevention monitor and Stealth innovative Stealth sensor pads are proven to help reduce the risk of falls, from a bed, chair, toilet. Visit our stand for a demonstration and arrange your free trial.

W&P Assessment and Training Centre - 36 

3 Grosvenor Road, Weymouth, Dorset, DT4 7QL
t: 01305 767 104
e: info@wandptraining.co.uk
w: www.wandptraining.co.uk

Since 2001 W&P provides a range of products and services to the health and social care sector across the U.K, including: Policies & Procedures for Domiciliary, Residential, Nursing Care & Learning Disability Providers, Business Form Template, Compliance Workshops, Staff Training Materials, Bid Writing, Business Advice and Mock Compliance Audits.

WMR Waste Solutions - 2 

Head Office, Crawley Business Centre, Stephenson Way, Crawley, RH10 1TN
t: 02038 574760
e: sales@wmrwastesolutions.com
w: www.wmrwastesolutions.com

WMR Waste Solutions is an independent Waste Consultancy business that provides clinical waste and other waste services, including recycling, by using a network of Supply Partners across the UK, with Preferred Rates that enable us to offer clients an improved service, better account management and savings opportunities.



Join the conversation
 #careroadshows
 @careroadshows





FUTURE OF CARE CONFERENCE

BUILDING THE FUTURE OF CARE – IT STARTS WITH YOU

THE HILTON HOTEL, LEEDS, LS1 4BX
15TH OCTOBER 2019



**CHAired
BY ITV'S
SAMEENA
ALI-KHAN**



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BIRD RATE**
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**EARLY
BIRD RATE**
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£259+VAT



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RATE**
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£299+VAT



**COMMERCIAL
RATE**
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