

EXCURSIONS™

VISITOR TERMS & CONDITIONS

The smooth and efficient running of Excursions™ each year arises out of the spirit of cooperation and business professionalism which prevails between the Organiser, Exhibitors, Venue, Visitors and all others concerned, together with the careful and detailed planning that is given to its management. It is, however, necessary that these Terms and Conditions and all other requirements imposed by the Organiser, the venue, the Authorities and others be observed in the conduct of the Exhibition. The Organisers require all Visitors to observe and carry out these Terms and Conditions and all other such requirements to ensure another successful Exhibition for all concerned.

Application

- These Terms and Conditions shall apply to all Visitors attending Excursions™.
- These Terms and Conditions shall also apply to all persons or organisations the Organiser engages with in the context of Excursions™ and who are present during the course of the Exhibition, including but not restricted to speakers, performers, contractors and photographers.
- All offers and invitations are made and Registrations accepted subject to these Terms and Conditions and no addition to, or variation of, such Terms and Conditions shall be binding unless agreed to by the Organiser in writing.
- Any Registrations made with and confirmed by the Organiser shall constitute unqualified acceptance of these Terms and Conditions.
- In the event of conflict between these Terms and Conditions and any other terms and conditions (of the Visitor or otherwise), the former shall prevail unless expressly otherwise agreed by the Organiser in writing.
- The Organiser reserves the right to alter and update any of these Terms and Conditions without notice. On any matters arising whether covered by these Terms & Conditions or not, the decision of the Organiser will be final and non-negotiable.
- Any queries regarding these Terms and Conditions should be referred to the Organiser.

1. Organiser

In respect of these Terms & Conditions, the Organiser consists of Tourism South East 40 Chamberlayne Road, Eastleigh, Hampshire SO50 5JH.

2. The Exhibition

The Exhibition is a business trade show called Excursions™ held at the Great Hall, Alexandra Palace, London.. The Exhibition will be open to registered Visitors from 10.30 hours to 16.00 hours.

The Organiser reserves the right to do the following:

- Amend any accidental error or omission in Exhibition descriptions.
- Amend any offers in order to reflect a change in the circumstances beyond the reasonable control of the Organiser.
- Cancel or change the format, features, content, location, timing or any other aspect of the Exhibition, at any time, without liability.
- Sub contract the performance of any of its obligations to a third party subject to the Terms and Conditions remaining the same. Where the Organiser sub-contracts the performance of any of its obligation under these Terms and Conditions to any person, the Organiser shall be responsible for the acts or omissions of the sub-contractor(s) as if it were an act or omission of the Organiser itself.

3. Visitor Eligibility

Entrance is not available to the general public.

The Exhibition is open to any individual over the age of 16 years directly involved in regularly organising group tours and excursions, whether privately or commercially, as group travel organisers, tour operators and coach companies.

The Organiser reserves the right to refuse entry to any Visitor who, in their view, does not meet these criteria and/or to remove them from the Exhibition.

The term Visitor(s) in these Terms & Conditions and any other documentation issued in connection with the Exhibition refers to any individual who has registered for entry to the Exhibition.

4. Registration

'Registration' means the application by a person for free admission to the Exhibition and the Organiser's acceptance of the application. All visitors, without exception, are required to complete full registration for the Exhibition either before or On arrival. The Registration questions are compulsory and validate each Visitor as a genuine group organiser eligible to attend this Exhibition.

Visitors should advise of any special access requirements at the time of registration. Upon completing the Registration each Visitor will be issued with a PDF ticket.

If possible the Visitor should print out and bring this ticket on the day. Should any Visitor be unable to do so they can print their ticket at Registration on arrival.

The Organiser reserves the right to use the answers anonymously to form their market research which is shared with the tourism industry.

The Organiser will endeavour to provide Registered Visitors with up to date information relating to the Exhibition but cannot be held liable for non-receipt of that information.

5. Cancellations, Termination and Transfer

If the Visitor wishes to cancel or amend their registration, they may do so at any time by logging back into their registration page and making the necessary amendments/cancellation.

The Organiser reserves the right to cancel any registration for any reason without liability.

The Organiser may cancel, postpone or change the date of Excursions™ or any part of it including the features at any time, for any reason whether within the companies reasonable control or not, without liability. Any registration will be valid for any new date for the Exhibition.

6. Admission

- Visitors will not be allowed admission to the Exhibition without a valid ticket. Each valid ticket will gain entry for one visitor to Excursions between the hours of 10.30am and 4pm.
- Entry tickets must be worn as Visitor badges at all times. Lanyards with plastic badge holders are provided for Visitor use. The organising staff, venue staff and exhibitors are at liberty to request to see and scan a Visitors entry badge at any time.
- Tickets shall not grant access for visitors under any circumstances to any other shows organised by Tourism South East or taking place at Alexandra Palace on the same day.
- Presentation of the ticket for Exhibition admission constitutes acceptance of the terms and conditions upon which the Organiser is prepared to grant entry.
- Tickets containing mistakes cannot be rectified on presentation of the tickets at the Exhibition.
- Each visitor admitted to the Exhibition enters Excursions at their own expense and risk.
- No children under the age of 16 years will be admitted access to the Exhibition, even with a valid ticket.
- A ticket obtained in contravention of these terms and conditions, or which in the Organiser's reasonable opinion is being used, or is intended to BE used, in contravention of these terms and conditions, shall be void. All rights conferred or evidenced by such a ticket shall be nullified.

7. Exchange, Transfer or Resale

- All tickets remain the property of the Organiser.
- Tickets cannot be exchanged, or transferred; nor may they be resold for commercial gain.
- Any replacement of lost, damaged or stolen tickets remains at the discretion of the Organiser.

8. Right to Cancel, Defer, Rearrange or Amend

The Organiser reserves the right to defer, rearrange, amend or cancel the Exhibition in whole or in part or any of its features at any time without obligation to exchange tickets. If for any reason the Organiser cannot offer any feature as specified it will endeavour to offer a suitable alternative, but it will not be obliged to do so.

9. General Admission and Conduct

- Possession of a ticket does not confer any rights (by implication or otherwise) on a Visitor to use, alter, copy or otherwise deal with any of the symbols, trademarks, logos and/or intellectual property appearing on the ticket.
- Visitors may be photographed, filmed and/or recorded for broadcast, marketing, promotion or security purposes during the Exhibition. Professional photography and filming may be carried out at the Exhibition and Visitors agree that any images featuring them may be used for promotional purposes in perpetuity.
- Visitors are encouraged to promote their attendance at the Exhibition but the Organiser retains all rights to any sound, image, recording or description of the Exhibition transmitted over the internet, radio, television or any other current or future media.
- Visitors shall not carry out any commercial activity or promotion without the prior agreement of the Organiser. The distribution of leaflets or any other advertising material or the sale of articles anywhere within the Exhibition premises is strictly forbidden; the Organiser reserves the right at its absolute discretion to confiscate such articles for infringement of this condition.
- Ambush marketing is strictly prohibited and anyone caught carrying out such an activity will be evicted from the Exhibition and potentially be subject to prosecution.
- Visitors must not breach or infringe the rights of any sponsors, suppliers, broadcasters, exhibitors or other parties commercially associated to the Exhibition.
- Visitors must keep within the areas of the Exhibition and Conference venue that they are permitted admission to.
- Visitors shall behave in accordance with safety regulations, public order regulations, and other rules applying.
- Visitors shall be obliged to immediately follow any directions and instructions given by officials of the Exhibition or staff from the venue. Should any official consider that the Visitor is behaving in any manner that contravenes regulations, standards, directions or instructions, he/she may be denied further attendance the Exhibition.
- Visitors shall not hinder other visitors including, but not exclusively, by blocking for a long period their view of presentations or exhibition displays or by making noise or other nuisance.
- Alcohol is only served to those visitors aged 18 years and over. Proof of age may be requested at the time of serving alcohol.
- Illegal substances will not be tolerated and the Organiser reserves the right to remove any Visitor from the Exhibition if the Organiser believes that they are either carrying or using any illegal substances.
- Animals belonging to Visitors shall not be permitted to the Exhibition except for guide and assistance dogs.
- Visitors must hand in lost property found to a member of the organising or venue staff or to the reception desk of the Exhibition.
- A Visitor shall be liable for any damage caused by any object (or similar) which he/she has taken with him/her. All bags may be subject to searches.
- All damage to property, accidents and injuries incurred at the Exhibition must be reported to the Organiser immediately in accordance with Exhibition health and safety procedures.
- The Organiser reserves the right at all times to refuse or restrict the use of any facilities and to eject any person refusing to comply with these conditions, or who the Organiser reasonably believes to behave inappropriately in any way, cause damage or annoyance to any other persons or property.
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10. Privacy and Data

See separate Excursions privacy policy .

11. Websites & Links

The Exhibition website and other marketing and social networking websites may link to and from other websites for the benefit and convenience of the users. The content of these websites are maintained by their owners, for which the Organiser accepts no responsibility.

12. Transfer Coaches

The Organiser arranges, with its partner organisation The Confederation of Passenger Transport UK, to provide free coach travel for Visitors to the Exhibition. These routes and pick up points are managed by the Organiser and CPT and are not open to negotiation. The Organiser does not guarantee that the coaches will arrive or depart at the times stated and reserves the right to cancel, alter or suspend any coach without notice, or to substitute a different coach should this be necessary for whatever reason.

Seats on transfer coaches must be booked in advance and walk ups are not permitted. The Organiser and the coach driver reserve the right to refuse entry to any Visitor, under any circumstances, without liability.

Visitors may book a seat on a transfer coach during Registration for the Exhibition. The details will be included in their PDF ticket which, if possible, they should print out and bring with them on the day. Each transfer coach driver will have a full list of the Visitors booked and their allotted pick up point.

Visitors must ensure prompt arrival at their designated pick up point. The coach will wait for a maximum of ten minutes for any latecomers booked. The Organiser, CPT and each coach company providing the transport is not responsible for any Visitor missing their designated pick up.

If a Visitor needs to amend or cancel their transfer coach seat, they may do so at any time by logging back into their registration page and making the necessary amendments/cancellation.

13. VIP Coaches

Coach companies are invited to bring a coach of 'VIP' Visitors to the Exhibition. By so doing the Coach Company enters in to an agreement with the Organiser to provide this transport for Visitors in return for the Organiser providing a meet and greet service, fast track entry via an exclusive room and timed tickets to a Special Guest feature in the Exhibition. All VIP are Visitors to the Exhibition and must complete the Registration in full in advance. Any VIP Visitors who are not pre-Registered for the Exhibition cannot be treated as such and will not be given fast track entry but must complete the standard Registration on arrival to gain entry to the Exhibition via the standard Visitor route. The Organiser reserves the right to alter, amend or cancel any part of this agreement at any time, for any reason, without liability with any company that does not comply with these Terms and Conditions.

14. Force Majeure

Neither Party to these Terms and Conditions shall be liable for any failure or delay in performing their obligations where such failure or delay results from any cause that is beyond the reasonable control of that Party. Such causes include, but are not limited to: power failure, Internet Service Provider failure, industrial action, civil unrest, fire, flood, storms, earthquakes, acts of terrorism, acts of war, governmental action or any other event that is beyond the control of the Party in question.

15. Waiver

No waiver by the Organiser of any breach of these Terms and Conditions by the Visitor shall be considered as a waiver of any subsequent breach of the same or any other provision. A waiver of any term, provision or condition of these Terms and Conditions shall be effective only if given in writing and signed by the waiving party and then only in the instance and for the purpose for which it is given.

No failure or delay on the part of any party in exercising any right, power or privilege under these Terms and Conditions shall operate as a waiver of it, nor shall any single or partial exercise of any such right, power or privilege preclude any other or further exercise of it or the exercise of any other right, power or privilege.

16. Severance

If any provision of these Terms and Conditions is held by any competent authority to be invalid or unenforceable in whole or in part the validity of the other provisions of these Terms and Conditions and the remainder of the provision in question shall not be affected thereby.

17. Copyright

The Organiser reserves all copyright and any other rights (if any) which may subsist in the products of, or in connection with, the provision of Excursions™. The Organiser reserves the right to take such actions as may be appropriate to restrain or prevent infringement of such copyright.

18. Governing Law and Jurisdiction

These Terms shall be governed by, and construed in accordance with, English law. The parties irrevocably agree that the courts of England shall have exclusive jurisdiction to settle any dispute which may arise out of, under, or in connection with these Terms or the legal relationship established by them, and for those purposes irrevocably submit all disputes to the jurisdiction of the English courts.